## Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

In the Matter of	)	
	)	
Implementation of Pay Telephone	)	CC Docket No. 96-128
Reclassification and Compensation	)	
Provisions of the Telecommunications	)	
Act of 1996	j	

## REPLY COMMENTS OF QWEST CORPORATION

Pursuant to section 1.415 of the Federal Communications Commission's ("Commission") Rules, 47 C.F.R. § 1.415, Qwest Corporation ("Qwest") respectfully submits these reply comments in connection with the Petition of Martha Wright, *et al.* for Rulemaking or, in the Alternative, Petition to Address Referral Issues in Pending Rulemaking (Oct. 31, 2003) ("Wright Petition").

Qwest opposes the Wright Petition for many of the reasons set forth in the comments of others. Specifically, Qwest agrees with the parties who state that the Commission should grant prison officials great deference over all aspects of inmate calling service. (AT&T Corp. Comments at 3-6, RBOC Payphone Coalition Comments at 3-7, WorldCom, Inc. d/b/a MCI Comments at 9-15.)

Further, Qwest notes that the Wright Petition is premised on the incorrect assumption that carriers' rates include a provision for site provider commissions. This is certainly not the case at Qwest. Qwest does not include site provider commissions as a component or factor in the

<sup>&</sup>lt;sup>1</sup> Public Notice, Petition for Rulemaking Filed Regarding Issues Related To Inmate Calling Services Pleading Cycle Established, DA 03-4027, rel. Dec. 31, 2003; Public Notice, DA 04-127, rel. Jan. 21, 2004; Order extending comment cycle, DA 04-268, rel. Feb. 3, 2004; Order granting further extension, DA 04-774, rel. Mar. 24, 2004. Comments filed Mar. 10, 2004.

development of inmate collect call rates. Consequently, eliminating site provider commissions

would have no impact on Qwest's inmate collect call rate structure.

Qwest's rates are either filed with the State commissions or catalogued and, in most

cases, must be approved prior to implementation. Thus, Qwest's rates are available and open for

review upon request. Out of concern for Qwest's customers and the impact of the cost of collect

calls on them, Qwest makes every effort to keep its inmate collect call rates as low as the costs to

provision the service will allow.

Because the Commission should defer to prison officials in matters of prison security and

correctional policy and because the Wright Petition is founded on the incorrect assumption that

all rates include the site provider commissions, Qwest opposes the Wright Petition.

Respectfully submitted,

**QWEST CORPORATION** 

By: Daphne Butler

Andrew D. Crain Daphne Butler

Suite 950

607 14<sup>th</sup> Street, N.W.

Washington, DC 20005

(303) 672-1763

April 21, 2004

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## CERTIFICATE OF SERVICE

I, Richard Grozier, do hereby certify that I have caused the foregoing **REPLY COMMENTS OF QWEST CORPORATION** to be 1) filed with the FCC via its Electronic

Comment Filing System in CC Docket No. 96-128, 2) served, via email on Joi Nolen, Pricing

Policy Division, Wireline Competition Bureau at <a href="mailto:Joi.Nolen@fcc.gov">Joi.Nolen@fcc.gov</a>, 3) served, via email on the

FCC's duplicating contractor Qualex International, Inc. at <a href="mailto:qualexint@aol.com">qualexint@aol.com</a>, and 4) served via

First Class United States mail, postage prepaid, on the parties listed on the attached service list.

Richard Grozier
Richard Grozier

April 21, 2004

Elizabeth Alexander American Civil Liberties Union Suite 620 733 15<sup>th</sup> Street, N.W. Washington, DC 20005 Roderic V.O. Boggs Washington Lawyers' Committee for Civil Rights and Urban Affairs Suite 400 11 Dupont Circle, N.W. Washington, DC 20036 Laura K. Abel
Patricia Allard
Kirsten D. Levingston
Kele Williams
Brennan Center for Justice at New York
University School of Law
12<sup>th</sup> Floor
161 Avenue of the Americas
New York, NY 10013

Lawrence J. Lafaro Stephen C. Garavito Martha Lewis Marcus AT&T Corp. One AT&T Way Bedminster, NJ 07921

Charles Sullivan
Kay Perry
Citizens United for Rehabilitation
of Errants
POB 2310
Washington, DC 20013

Aaron M. Panner......RBOC Coalition Kellogg, Huber, Hansen, Todd & Evans, PLLC Suite 400 1615 M Street, N.W. Washington, DC 20036

Larry Fenster Kecia Boney Lewis WorldCom, Inc., d/b/a MCI 1133 19<sup>th</sup> Street, N.W. Washington, DC 20036 Andrew D. Lipman......Private Correctional Org Kathy L. Cooper Kathleen G. Ramsey Swidler Berlin Shereff Friedman, LLP Suite 300 3000 K Street, N.W. Washington, DC 20007

Mark D. Schneider......Corrections Corp. of America Anita L. Wallgren Sidley Austin Brown & Wood LLP 1501 K Street, N.W. Washington, DC 20005

Stephen A. Young
Ohio Department of Rehabilitation
and Correction
Suite 207
1050 Freeway Drive North
Columbus, OH 43229

Deborah M. Golden D.C. Prisoners' Legal Services Project, Inc. Suite 225 2639 Connecticut Avenue, N.W. Washington, DC 20008

Barbara J. Olshansky Center for Constitutional Rights 7<sup>th</sup> Floor 666 Broadway New York, NY 10012 Cheryl A. Tritt......Center for Constitutional Rights
Frank W. Krogh
Jennifer L. Kostyu
Morrison & Foerster, LLP
Suite 5500
2000 Pennsylvania Avenue, N.W.
Washington, DC 20006

David C. Bergmann Ohio Consumers' Counsel Suite 1800 10 West Broad Street Columbus, OH 43215-3485 Elizabeth A. Noël Joy M. Ragsdale Office of the People's Counsel for the District of Columbia Suite 500 1133 15<sup>th</sup> Street, N.W. Washington, DC 20005-2710

Gerald A. Norlander Public Utility Law Project Suite 601 90 State Street Albany, NY 12207 NASUCA Suite 101 8300 Colesville Road Silver Spring, MD 20910